

Nighthawk Security



Commercial Reports

Elite Security

This packet contains:

Brief Feature Overview
Daily Activity Report (With Photos)
Daily Activity Report (Compact)
Incident Report
Checkpoint Timeline Report
Issue Summary Report

Contact Us

(210) 461-2835

www.nighthawksa.com

Texas License C10590301

Our Reporting Process

How We Report

We use smartphones and tablets with quick and simple drop down reporting menus to streamline the reporting, maximize on site visibility, and reduce your risk and liability.

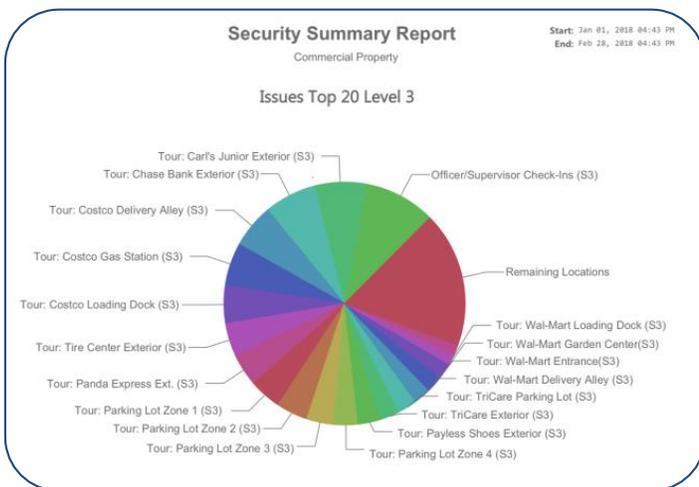
Instead of traditional hand written DARs our officers are provided varied reporting options that enable them to report easily throughout their shift.



Customized For You

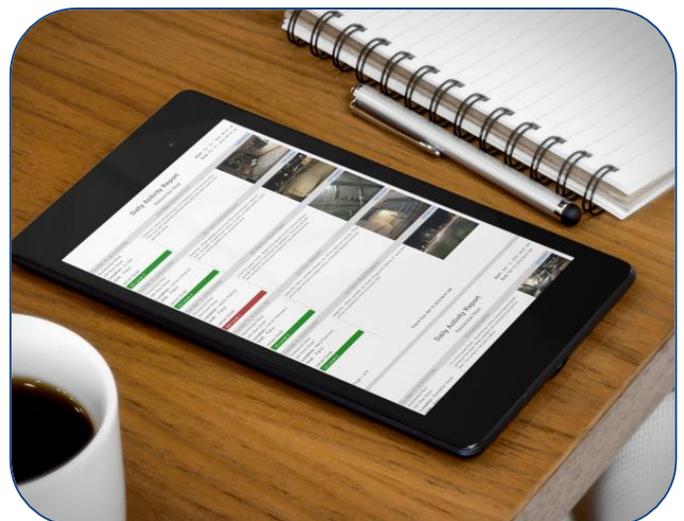
Our daily and monthly reports can be *completely* customized and worded for your industry and specific property.

All issues are prioritized based on the scope of service at each property and according to your needs.



Real-Time Incident Notifications

At your choosing any issues or incidents reported can trigger a notification to the necessary parties (i.e. managers, maintenance supervisors or teams, and issue specific vendors).



Guard Tour Checkpoints

When a checkpoint is scanned 4 things happen

- 1) Instructions are shown to the officer specific to that location
- 1) A pre-written note in risk and liability terms is entered into all reports including the Daily Activity Report (DAR).
- 1) A GPS pinpoint is taken to track the officers location at the time of the scan
- 1) The officer is required to include a photo with the checkpoint to verify their location (*optional*)



Your Live Dashboard

First off, the issue monitor is the hub of all the activity reported through our software. Everything that is reported including incidents, checkpoints, tasks, and dispatched issues will all be tracked right here in the issue monitor.

The image displays the Silvertrac Issue Monitor dashboard on a laptop screen and a mobile app on a smartphone. The laptop screen shows a web interface with a navigation menu, a table of reported issues, and a 'New Action' button. The smartphone screen shows a 'New Security Issue' form with fields for Issue Type, Address, Location, and Unit, along with checkboxes for 'URGENT - Flag as Important' and 'Close Issue'.

Silvertrac Issue Monitor Dashboard (Laptop View)

Issue ID	Property Name	Reported Issue	Created Date	Created By	All	Assigned To
280897657	Broad Street Plaza	Primary Door Check	Tue 2/26 2:28 PM	SYSTEM		SULLY07
280889242	Broad Street Plaza	Checked: Loading Dock Area	Tue 2/26 1:24 PM	SKY.KING		SKY.KING
280889058	Broad Street Plaza	Officer On Location	Tue 2/26 1:22 PM	SKY.KING	3	SKY.KING
280871049	Broad Street Plaza	Check: Front Door Suite D	Tue 2/26 10:53 AM	DEREK01		DEREK01
280871037	Broad Street Plaza	Stairwell Check	Tue 2/26 10:53 AM	DEREK01		DEREK01
280861215	Broad Street Plaza	Stairwell Check	Tue 2/26 9:16 AM	SULLY07		SULLY07
280861200	Broad Street Plaza	Check: Front Door Suite D	Tue 2/26 9:16 AM	SULLY07		SULLY07
280861185	Broad Street Plaza	Patrol: Best Buy Area	Tue 2/26 9:15 AM	SULLY07		SULLY07
280861170	Broad Street Plaza	Checked: Loading Dock Area	Tue 2/26 9:15 AM	SULLY07		SULLY07
280609342	Broad Street Plaza	Checked: Loading Dock Area	Mon 2/25 12:14 PM	SULLY07		SULLY07
280587918	Broad Street Plaza	Property Damage	Mon 2/25 9:04 AM	SKY.KING	2	SKY.KING
280586705	Broad Street Plaza	Vandalism	Mon 2/25 8:52 AM	SKY.KING	1	SKY.KING
280586445	Broad Street Plaza	Officer On Location	Mon 2/25 8:50 AM	SKY.KING	3	SKY.KING
279740947	Broad Street Plaza	Mobile Patrol Arrival	Fr 1 2/22 10:34 AM	DEREK01		DEREK01
279740777	Broad Street Plaza	Mobile Patrol Arrival	Fr 1 2/22 10:33 AM	DEREK01		DEREK01

Mobile App (Smartphone View)

New Security Issue

Issue Type: Property Damage

Address: 2200 Broad Street

Location: Behind Building

Unit: Walmart

URGENT - Flag as Important

Close Issue

Buttons: Add Note, Record Audio, Take Photo, Cancel, Submit

Issues: 0 Uploads: 0 Messages: 0 Pics: 0 Audio: 0



Daily Activity Report

Silvertrac Software

Start: Mar 13, 2018 08:47 AM

End: Mar 15, 2018 08:47 AM

Tue Mar 13, 2018 12:08 PM

(S) Officer Arrived On Duty

193742753

Commercial Property
5412 Beach Boulevard

Location: On Site
Unit: Patrol

Makena Anderson

(S) Level 3

Reported: Officer arrived on duty and checked in at the property security office. Keys and radio equipment received along with past down orders from past shift officer. Radio and equipment were found fully charged and available for my daily activity shift report.



03/13/2018 12:08:54 PM PST - Watermark TR:makel2041C59

Tue Mar 13, 2018 12:10 PM

(S) Patrol Parking Lot East

193742865

Commercial Property
5412 Beach Boulevard

Location: East Parking Lot
Unit: Patrol

Makena Anderson

(S) Level 3

Reported: Officer patrolled the East parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area.



03/13/2018 12:10:32 PM PST - Watermark TR:makel57A13EAB

Tue Mar 13, 2018 12:11 PM

(M) Slip/Trip Hazard Report

193742962

Commercial Property
5412 Beach Boulevard

Location: Parking Garage
Unit: Patrol

Makena Anderson

(M) Level 1

12:40 PM Makena Anderson - Water 5 ft in length found in Center of parking garage. Contacted maintenance team Frank Brown for assistance. Area was secured and coned off for safety and liability. See Attached Photo.



03/13/2018 12:37:44 PM PST - Watermark TR:makel744C3F8E

Tue Mar 13, 2018 12:11 PM

(S) Patrol Parking Lot South

193743041

Commercial Property
5412 Beach Boulevard

Location: South Parking Lot
Unit: Patrol

Makena Anderson

(S) Level 3

Reported: Officer patrolled the South parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area.



03/13/2018 12:11:09 PM PST - Watermark TR:makel75D2C14

Tue Mar 13, 2018 12:13 PM

(S) Patrol Parking Lot West

193743158

Commercial Property
5412 Beach Boulevard

Location: West Parking Lot
Unit: Patrol

Makena Anderson

(S) Level 3

Reported: Officer patrolled the West parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area.



03/13/2018 12:13:19 PM PST - Watermark TR:makel95A3188



Daily Activity Report

Silvertrac Software

Start: Mar 13, 2018 08:47 AM

End: Mar 15, 2018 08:47 AM

Tue Mar 13, 2018 12:14 PM

(S) Patrol Loading Dock Area

193743275

Commercial Property
5412 Beach Boulevard
Location: Loading Dock
Unit: Patrol

Reported: Officer patrolled the loading dock and checked the commercial vehicles parked at the ramp location. No safety or storage items found at the loading dock area. No vehicles obstructing truck access, or unauthorized trespassing.



03/13/2018 12:14:23 PM PST - Watermark TR:maka21778BC8

Makena Anderson

(S) Level 3

Tue Mar 13, 2018 12:15 PM

(S) Patrol Disposal Area

193743391

Commercial Property
5412 Beach Boulevard
Location: Disposal Area
Unit: Patrol

Reported: Checked disposal areas and loading dock area for any signs of illegal dumping or overflow concerns. Illegal dumping or overflow concerns will be reported to security supervisor immediately.



03/13/2018 12:15:57 PM PST - Watermark TR:maka69284612

Makena Anderson

(S) Level 3

Tue Mar 13, 2018 12:17 PM

(S) Property Damage Report

193743569

Commercial Property
5412 Beach Boulevard
Location: Perimeter
Unit: Patrol

1:47 PM Makena Anderson - Southern counties driver MH - 52 Salvador Santos License Plate 9F09542. Large Ford Semi Truck (White) trailer caused property damage to median and landscape. Located at main entrance off of Carson St. Contacted property maintenance team for clean up and evaluation of damage. Property manager notified at 1:50 PM.



03/13/2018 13:42:20 PM PST - Watermark TR:maka4E85C492

Makena Anderson

(S) Level 2

Tue Mar 13, 2018 12:17 PM

(S) Patrol Merchant Store

193743644

Commercial Property
5412 Beach Boulevard
Location: Five Below
Unit: Patrol

Reported: Officer conducted a walk through the front area of the tenant spaces and merchant stores. No obstructions or persons loitering during the inspection tour. No visible signs of property damage or vandalism.



03/13/2018 12:18:20 PM PST - Watermark TR:maka20F5A9F8

Makena Anderson

(S) Level 3

Tue Mar 13, 2018 12:19 PM

(S) Lighting Inspection

193743802

Commercial Property
5412 Beach Boulevard
Location: On Site
Unit: Patrol

Reported: Officer conducted a lighting inspection at the storefronts and the parking lot area to make sure lighting is in good condition and working properly. No visible signs of light damage or vandalism during this inspection.



03/13/2018 12:19:57 PM PST - Watermark TR:makaDC6E46C8

Makena Anderson

(S) Level 2



Daily Activity Report (Compact)

Silvertrac Software

Start: Mar 12, 2018 11:18 AM

End: Mar 14, 2018 11:18 AM

Commercial Property - 5412 West Boulevard

Created Date	Issue Details
Mar 13, 2018 12:08 PM 193742753 (S3)	Jeff Anderson - (S) Officer Arrived On Duty Officer arrived on duty and checked in at the property security office. Keys and radio equipment received along with past down orders from past shift officer. Radio and equipment were found fully charged and available for my daily activity shift report. Book
Mar 13, 2018 12:10 PM 193742865 (S3)	Jeff Anderson - (S) Patrol Parking Lot East - Officer patrolled the East parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area. Book
Mar 13, 2018 12:11 PM 193742962 (S3)	Jeff Anderson - (S) Patrol Parking Lot North - Officer patrolled the North parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area. Book
Mar 13, 2018 12:11 PM 193743041 (S2)	Jeff Anderson - (S) Positive Contact - Starbucks NOTE: Contacted Chris Smith, store manager of Starbucks coffee. No problems to report inside the store and patio area outside. See attached photo.
Mar 13, 2018 12:13 PM 193743158 (S3)	Jeff Anderson - (S) Patrol Parking Lot West - Officer patrolled the West parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area.
Mar 13, 2018 12:14 PM 193743275 (S3)	Jeff Anderson - (S) Patrol Loading Dock Area - Officer patrolled the loading dock and checked the commercial vehicles parked at the ramp location. No safety or storage items found at the loading dock area. No vehicles obstructing truck access, or unauthorized trespassing.
Mar 13, 2018 12:15 PM 193743391 (S1)	Jeff Anderson - (S) Vandalism (Graffiti) Disposal Area NOTE: Graffiti located in the rear property near the loading zone area. The large cardboard trash compactor was damaged using black spray cans found at this location. Maintenance report submitted to area supervisor and property management team.
Mar 13, 2018 12:17 PM 193743569 (S3)	Jeff Anderson - (S) Patrol Outside Perimeter Conducted a physical exterior inspection of the outside perimeter area. Checked the fences, walls, and barrier locations for any signs of obstruction or debris in pathways. No unusual activity or vandalism to report at this time.
Mar 13, 2018 12:17 PM 193743644 (S3)	Jeff Anderson - (S) Patrol Merchant Store Front - Officer conducted a walk through the front area of the tenant spaces and merchant stores. No obstructions or persons loitering during the inspection tour. No visible signs of property damage or vandalism.
Mar 13, 2018 12:19 PM 193743802 (S2)	Jeff Anderson - (S) Lighting Inspection Completed - Officer conducted a lighting inspection at the storefronts and the parking lot area to make sure lighting is in good condition and working properly. No visible signs of light damage or vandalism during this inspection.
Mar 13, 2018 12:21 PM 193744918 (S3)	Jeff Anderson - (S) Patrol Parking Lot South - Officer patrolled the South parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area.
Mar 13, 2018 12:36 PM 193745638 (M1)	Jeff Anderson - (M) Water Leak - Parking Garage NOTE: Water 5 ft in length found in Center of parking garage. Contacted maintenance team Frank Brown for assistance. Area was secured and coned off for safety and liability. See Attached Photo.
Mar 13, 2018 12:41 PM 193744918 (S3)	Jeff Anderson - (S) Patrol Parking Lot South - Officer patrolled the South parking lot looking for signs of theft, vandalism, unauthorized vendor flyers, raised curbs and broken curb stops in the customer parking area.

Level **1** **2** **3**

Report Run: Apr 03, 2018 11:18 AM



Security Report

#193752048

Silvertrac Software

Issue Type

Property Damage Report

Status

Closed

Property

Commercial Property
5412 Beach Boulevard
Long Beach, CA 90808

Location

Curb

Reported By

Officer Jake Smith
(623) 452-2323

Issue Timeline

Created	Tue 03/13/18 01:39 PM	JAKE SMITH
Assigned To	Tue 03/13/18 01:39 PM	JAKE SMITH
Acknowledged	Tue 03/13/18 01:39 PM	JAKE SMITH
Arrived At	Tue 03/13/18 01:39 PM	JAKE SMITH
Closed	Tue 03/13/18 02:17 PM	SUP. ERIKSON

Additional Details

Assigned By	JAKE SMITH
Reported Address	5412 Beach Boulevard

Notes

Tue 3/13/2018 1:47 PM - JAKE SMITH

Southern counties driver MH - 52 Salvador Santos License Plate 9F09542. Large White Ford Semi Truck caused property damage to median and landscape. Located at main entrance off of Carson St. Contacted property maintenance team for clean up and evaluation of damage. Property manager notified at 1:50 PM.

Tue 3/13/2018 1:42 PM - JAKE SMITH





Checkpoints Timeline Report

Start: Feb 24, 2018 09:53 AM

End: Feb 25, 2018 09:53 AM

Sample Company Name

Property: Commercial Property

Unique Checkpoints: 18 / 18

Avg. Interval: 0hr 6min

Total Scans: 216

Checkpoint Name	Count	Checkpoint Name	Count	Checkpoint Name	Count
Carl's Junior Exterior	12	Nail Salon Exterior	12	Pay Less Shoes Exterior	12
Chase Bank Exterior	13	Panda Express Exterior	13	TriCare Exterior	13
Costco Entrance	12	Parking Lot Zone 1	12	Wal-Mart Delivery Alley	15
Costco Gas Station	12	Parking Lot Zone 2	6	Wal-Mart Entrance	15
Costco Loading Dock	11	Parking Lot Zone 3	6	Wal-Mart Garden Center	16
Tire Center Exterior	12	Parking Lot Zone 4	8	Wal-Mart Loading Dock	16

Time	Checkpoint Name	User Name	Difference
Tue Feb 24, 2018 10:03 AM	Costco Entrance	Jeff Anderson	0hr 10min
Tue Feb 24, 2018 10:11 AM	Costco Loading Dock	Jeff Anderson	0hr 8min
Tue Feb 24, 2018 10:17 AM	Costco Gas Station	Jeff Anderson	0hr 6min
Tue Feb 24, 2018 10:24 AM	Tire Center Exterior	Jeff Anderson	0hr 7min
Tue Feb 24, 2018 10:26 AM	Panda Express Exterior	Jeff Anderson	0hr 2min
Tue Feb 24, 2018 10:29 AM	Parking Lot Zone 1	Jeff Anderson	0hr 3min
Tue Feb 24, 2018 10:31 AM	Parking Lot Zone 2	Jeff Anderson	0hr 2min
Tue Feb 24, 2018 10:36 AM	Parking Lot Zone 3	Jeff Anderson	0hr 5min
Tue Feb 24, 2018 10:46 AM	TriCare Exterior	Jeff Anderson	0hr 10min
Tue Feb 24, 2018 10:47 AM	Wal-Mart Entrance	Jeff Anderson	0hr 1min
Tue Feb 24, 2018 11:04 AM	Wal-Mart Garden Center	Jeff Anderson	0hr 17min
Tue Feb 24, 2018 11:43 AM	Costco Entrance	Jeff Anderson	0hr 39min
Tue Feb 24, 2018 11:44 AM	Costco Loading Dock	Jeff Anderson	0hr 1min
Tue Feb 24, 2018 11:47 AM	Costco Gas Station	Jeff Anderson	0hr 3min
Tue Feb 24, 2018 11:49 AM	Tire Center Exterior	Jeff Anderson	0hr 2min
Tue Feb 24, 2018 11:50 AM	Panda Express Exterior	Jeff Anderson	0hr 0min
Tue Feb 24, 2018 11:51 AM	Parking Lot Zone 1	Jeff Anderson	0hr 1min
Tue Feb 24, 2018 12:08 PM	Parking Lot Zone 3	Jeff Anderson	0hr 17min
Tue Feb 24, 2018 12:10 PM	TriCare Exterior	Jeff Anderson	0hr 2min
Tue Feb 24, 2018 12:18 PM	Wal-Mart Garden Center	Jeff Anderson	0hr 8min
Tue Feb 24, 2018 12:24 PM	Wal-Mart Entrance	Jeff Anderson	0hr 6min
Tue Feb 24, 2018 12:59 PM	Costco Entrance	Jeff Anderson	0hr 35min
Tue Feb 24, 2018 01:00 PM	Costco Loading Dock	Jeff Anderson	0hr 1min
Tue Feb 24, 2018 01:03 PM	Costco Gas Station	Jeff Anderson	0hr 2min



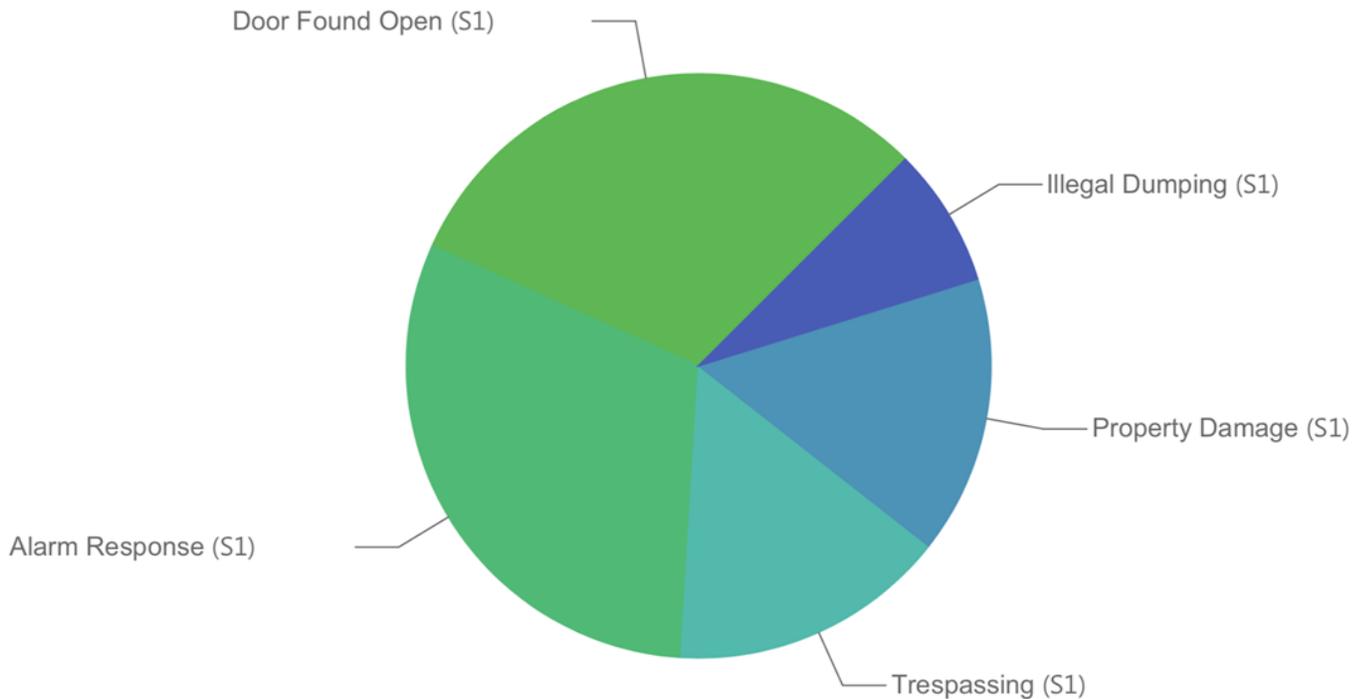
Security Summary Report

Commercial Property

Start: Jan 01, 2018 04:43 PM

End: Feb 28, 2018 04:43 PM

Issue Type	Total	Comp	Pend	Issue Type	Total	Comp	Pend	Issue Type	Total	Comp
Alarm Response (S1)	4	4	0	Tour: Carl's Junior Exterior (S3)	560	560	0	Officer On Site (S3)	18	18
Alarm Malfunction (S1)	3	3	0	Tour: Chase Bank Exterior (S3)	439	439	0	Officer Off Site (S3)	16	16
Disturbance (S1)	8	8	0	Tour: Costco Entrance (S3)	417	417	0	Officer On Break (S3)	15	15
Door Found Open (S1)	9	9	0	Tour: Costco Gas Station (S3)	403	403	0	Supervisor on Site (S3)	10	10
Door/Window Damage (S2)	5	5	0	Tour: Costco Loading Dock (S3)	395	395	0	Pass Down Received (S3)	8	8
Fire Extinguisher Issue (S1)	2	2	0	Tour: Tire Center Exterior (S3)	347	347	0			
Graffiti (S1)	5	5	0	Tour: Nail Salon Exterior (S3)	561	561	0			
Illegal Dumping (S1)	10	10	0	Tour: Panda Express Exterior (S3)	479	479	0			
Lighting Inspection (S2)	12	12	0	Tour: Parking Lot Zone 1 (S3)	477	477	0			
Lighting Issue (S2)	7	7	0	Tour: Parking Lot Zone 2 (S3)	403	403	0			
Positive Contact (Merchant) (S2)	23	23	0	Tour: Parking Lot Zone 3 (S3)	395	395	0			
Positive Contact (Customer) (S2)	36	36	0	Tour: Parking Lot Zone 4 (S3)	347	347	0			
Property Damage (S1)	13	13	0	Tour: Pay Less Shoes Exterior (S3)	303	303	0			
Skateboarding On Site (S2)	4	4	0	Tour: TriCare Exterior (S3)	297	297	0			
Solicitors/Flyers Warned (S2)	6	6	0	Tour: TriCare Parking Lot (S3)	295	295	0			
Slip/Trip/Fall Hazard (S2)	1	1	0	Tour: Wal-Mart Delivery Alley (S3)	291	291	0			
Stray Animals (S2)	4	4	0	Tour: Wal-Mart Entrance (S3)	250	250	0			
Theft (S1)	9	9	0	Tour: Wal-Mart Garden Center (S3)	224	224	0			
Trespassing (S2)	3	3	0	Tour: Wal-Mart Loading Dock (S3)	206	206	0			



Nighthawk Security



Contact Us

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